

Bissell Contracting & Consulting

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CBC 058518

April 17, 2006

To whom it may concern,

Please be advised that the working relationship developed over several years with Feil Inc. has been second to none. Our experience with Feil over the last six years has included professional response to all our wood flooring needs.

Some of the attributes of Feil Inc. are:

1. **Scheduling:** The timing on work schedules has been great, even when we were the ones to make changes. Overall they have more than met our expectations on starting and completing the work.
2. **Quality:** The best way to describe our feelings is that we do not use anyone else. The quality has been great. The customers do not have any callbacks, which is a plus in our business.
3. **Employees.** In general we have found all the people working for Feil Inc. to be very accommodating to our needs. A real pleasure to speak to and responsive to customers questions. They show up on time and put in a full days work.
4. **Type of Work:** At this time Feil has been responsible for the ordering of the material through the final coat installed on all wood floors. The majority of our customers choose job-finished material. An added benefit our customers enjoy is the complete showroom for viewing the possible selection options available.

In general the overall recommendation we could give would be the highest possible. Our complete satisfaction includes the rare conflicts that arise and the professionalism in which they are handled. The swift response shown by Feil in those rare instances is a true reflection in how much they care about the final product.

Should you have the need to contact me directly please do so at the above listed number, we would be happy to help you in making your decision.

Sincerely,



Brian W. Bissell

President